**DISABLED TICKET POLICY**

**Munster Branch IRFU Disabled Ticket Policy**

**Munster Rugby operates a disabled ticketing policy whereby:**

* A limited number of tickets in the designated disability areas at Thomond Park and Irish Independent Park are available on a first come first serve basis for any person who, because of his/her disability or impairment, is unable to use a seat in the stand or stand in the terrace (“Disabled Supporter”).  This policy does not apply to persons who are dependent on using wheelchairs and such persons should refer to Munster Rugby’s wheelchair ticketing policy.
* An application for a disabled ticket should be submitted to the ticket office no later than 4 weeks before the date of the fixture which the Disabled Supporter would like to attend.
* The designated disability areas are located in the West Stand area of both Thomond Park Stadium and Irish Independent Park.
* All applications should contain full contact details. Please complete the attached application form.
* Tickets are priced as Category B tickets and include a free ticket for one assistant
* Each applicant will be notified no later than 2 weeks before the fixture whether or not he/she will receive a disabled ticket for that fixture.
* Any Disabled Supporter who requires an assistant in order to view the event in safety and in comfort can apply for a complimentary assistant ticket who will also be seated in the designated disability area.  If the requirement for an assistant is not obvious, Munster Rugby will be entitled to ask for evidence of assistant necessity.  Assistants must be capable of supporting the Disabled Supporter’s needs in the event of an emergency.  Therefore, Munster Rugby recommends that assistants are aged 16 years or older and are not infirm.
* Tickets and all relevant entry information will be distributed to each successful applicant on receipt of full payment.
* A disabled person can choose not to sit in the designated disabled area. However, the individual will forfeit the entitled related assistant ticket.
* Where disability is not obvious, Munster Rugby reserves the right to request proof of disability. Such proof may include:

1. A copy of the Disabled Supporter’s disabled parking card as issued by the Disabled drivers association
2. A personal letter from the Disabled Supporter’s GP

**Application for Disabled Tickets at**

**Thomond Park Stadium/Irish Independent Park**

All applications can be sent to Munster Rugby Ticket Office, Thomond Park Stadium, Old Cratloe road, Limerick, V94 XWK5 or emailed to [tickets@munsterrugby.ie](mailto:tickets@munsterrugby.ie)

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| **Game Requested** |  |
| **Venue** |  |
| **Name of Applicant** |  |
| **Name of Assistant** |  |
| **Address** |  |
| **Contact Tel No.** |  |
| **E-Mail Address** |  |
| **Credit/Debit Card No.** |  |
| **Card Type**  Visa/Mastercard/Laser |  |
| **CVV No.** |  |
| **Expiry Date** |  |
| **Name of Cardholder** |  |
| **Cardholder Address**  If different from above |  |